



Auxiliary Services 1350 Miller Drive, Suite 1620 Coral Gables, Florida 33146

Phone: 305-284-3584

Email: diningservices@miami.edu

### **UNIVERSITY OF MIAMI MEAL PLAN CONTRACT 2024-2025**

For additional information regarding UM Dining, visit www.dineoncampus.com/miami.

- 1. Duration of Contract: This is an academic year contract. The contract is binding upon the student for the entire academic year. This contract begins with the first meal of fall semester and extends through the last meal of the spring semester. Meals are not served during the summer or between the fall and spring semesters. The student agrees to assume all obligations provided in this "Meal Plan Contract." The academic year reference shall be in accordance with the undergraduate calendar published in the Undergraduate Bulletin. No refunds will be issued under any circumstances including in the event the academic year length changes.
- 2. Payment: The entire semester amount should be paid in full at the same time you pay other registration costs (tuition and fees) during or before the first week of classes. While this is an academic year contract, the student will be charged each semester. Non-use of a meal plan by the student does not nullify the requirement to purchase a meal plan each semester nor does it nullify the charge for an unused plan. Payments are due as specified unless the Office of Student Accounts has approved in writing deferred payment arrangements setting forth minimum periodic payment amounts and due dates. If money is owed to the University, release of transcripts or diplomas is prohibited.
- Mandatory participation: Enrollment in any of the residential colleges requires participation in a Residential Meal Plan. First Year students, students with less than 24 credits or one semester on campus, residing in any of the residential colleges must choose the 7 Day All Access meal plan with \$250 Dining Dollars and are bound to this requirement for the entire academic year. Graduate and undergraduate students who are 25 or older as of September 1st of the contract year are excluded from this requirement. Commuters, Lakeside Village Apartment (see#4) and University Village Apartment students may participate in any meal plan. "The Meal Plan Contract" can be initiated or upgraded at any time. If a plan is not selected or if a plan is incorrect as requested based upon housing assignment, an eligible plan will be assigned by Dining Services.
- Lakeside Village participation requirement: Lakeside Village is comprised of suites and apartments. Lakeside Village suite upper class student residents are required to minimally purchase a 250 Dining Dollar plan each semester. First-Year students with less than 24 credits, living in Lakeside Village suites or apartment must choose the 7 Day All Access meal plan. Lakeside Village Apartment upper class students may choose from any meal plan option. The student must email diningservices@miami.edu to request a change and will be subject to the \$40 processing fee, for downgrading plan from fall to spring.





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5. 50 & 15 Block Meal Plans: Participation is available to Commuter, University Village and Lakeside Village (Lakeside students who have 24 completed credits or more). Plans may not be changed, upgraded/downgraded after the start of the semester. Unused fall balances will roll to the spring semester but are forfeited at the end of the spring semester.

6. **Dining Dollar Only Plans:** Dining Dollar Only Plans are available in 1,000, 750, 500 and 250 increments and are available to commuter students and upper-class students living in Lakeside Village or University Village. Dining Dollars can also be purchased as a reload option for students who have an existing meal plan. These plans are non-refundable once purchased. Dining Dollar balances from these plans roll over from fall to spring but are forfeited at the end of the spring semester.

### 7. Change provisions - Meal Plans:

- All Residential Meal Plans purchased in the fall semester will automatically be renewed for the spring semester (exceptions: Commuters/University Village/Lakeside Village Apartment upper class students).
- All students may make changes to their meal plan within the first week of the semester by notifying the
  Department of Dining Services. Charges will be prorated up to the end of the week. Meal plan weeks run Monday
  through Sunday (See Section 11 regarding Dining Dollar charges).
- Downgrade meal plan changes from fall to spring semester are subject to a \$40 processing fee.

# 8. Change provisions - Commuter Block Meal Plans:

• 50 & 15 Block Meal Plans are non-refundable. Upon execution, no changes will be permitted. A student may purchase an additional Dining Dollar Only plan.

## 9. Request for release from the Meal Plan contract:

- Request for release from contract must be initiated at the Department of Dining Services. A student
  discontinuing the meal plan without written notification and approval of the Department of Dining Services will
  be held responsible for the charges until cancellation is effective through the Department of Dining Services.
- All release requests should be sent in writing to the Department of Dining Services at <u>diningservices@miami.edu</u>.
   Releasing from Housing does not cancel your meal plan.
- Residential Traditional and Block Meal Plan releases are subject to a \$300 cancellation fee plus full charges through the week of cancellation. There will be no releases permitted the last four class weeks of either semester.

#### 10. Request for release from Commuter Block Meal Plan contract:

• 50 & 15 Block Meal Plans are non-refundable. In the event a student moves onto campus, they will be required to choose a Residential Meal Plan. The Department of Dining Services will prorate the Block Meal Plan based on the number of meals consumed at the time of the change (See Section 4 for provisions specific to Lakeside Village).





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Any exceptions or special requests should be sent in writing to the Department of Dining Services at diningservices@miami.edu.

#### 11. Dining Dollars:

- The Dining Dollars provided with the meal plan may be used in approved food service locations for food purchases only, excluding most vending machines, food trucks and the Wednesday market. Usage is limited to \$50 per day. Unused Dining Dollars at the end of fall semester will carry into spring semester. Unused Dining Dollars at the end of spring semester are forfeited.
- Dining Dollars are provided to the student at no additional charge for enrolling in any meal plan for the academic year. The Dining Dollar component of the meal plan is non-refundable. Any changes to the meal plan, including cancellations, will not include any refund in Dining Dollars (exceptions: Withdrawal). Additional Dining Dollars may be purchased in increments of \$250.

## 12. General provisions:

- The student agrees to comply with this "Contract" and all other University and Dining Services rules and regulations governing the conduct of students which are now in effect and any that may be adopted and published by the University during the term of the student's contract.
- The University reserves the right to terminate the contract by written notice if a student fails to comply with any of the terms and conditions of the contract and all other University and Dining Services rules and regulations.
- It is the policy of the University of Miami that no citizen of the United States or any other person within the jurisdiction thereof shall, on the grounds of race, color, religion, sex, age, or handicap, be excluded from participation in, be denied the benefits of, or be subjected to discrimination in employment or under any educational program or activity of the University.
- All meal plans are non-transferable.
- Block meals are valid for the fall and spring semesters during the periods when the dining halls are open. Unused block meals at the end of the fall will carry over to spring. Unused block meals at the end of spring are forfeited.
- A valid Cane Card is required for entry.
- All meal swipes must be consumed in the resident dining halls [Mahoney Pearson and/or Centennial Village], meal swipes are also accepted at The Corner Deli (restrictions apply).
- Guests must be accompanied by a meal plan holder. Guest swipes do roll over from fall to spring and are forfeited at the end of the academic year.
- 13. Changes to contract: The University reserves the right to make changes to the "Meal Plan Contract" or to the applicable rates during the term of the contract with 30 days' notice.
- 14. National or regional emergency: In the event of a national or regional emergency, the University reserves the right to cut back to a limited-menu food service and/or consolidate serving units in the event of a work stoppage, fire, civil disobedience, riot, rebellion, acts of God, and similar occurrences.