The Follett Discover Concierge role is designed to allow course material adoptions to be submitted on behalf of Faculty members. This document provides instructions on how to quickly submit course adoptions for all sections of a course within your department(s). Click here for instructions on submitting course adoptions by section if material requirements differ based on Faculty.

Getting Started

Note: If you currently do not have a concierge account or need to update your department access, complete the Concierge Access Request Form.

To access your Follett Discover website:

1. Navigate to: https://miami.follettdiscover.com
2. Log in with your email address and password

Note: Do not contact the UMIT Service Desk for password issues with Follett Discover. Instead, click the forgot your password? link. You will receive an external email from follettdiscover.com with instructions for resetting your password within 24 hours of receipt.

3. Use the My Library tab to import the materials adopted for the same term, prior year. Once imported, you can quickly adopt materials directly from your library

TIP: Books without ISBNs are best located from My Library.

4. The My Courses tab makes it easy to start submitting course adoptions for the current term. Ensure you are in the correct Term (A), then select a Department OR enter a Course Number

Note: When entering a Course Number (e.g., 211), you will see courses from the departments to which you have access (e.g., CAE 211, MAE 211, ECE 211, IEN 211).

Submitting Adoptions for All Sections

- You can quickly submit course adoptions for all sections of a course by entering the 13-digit ISBN (B) and clicking Adopt (C)
- To search for specific materials, use the magnifying glass (D) in the upper right corner of the screen to search by title, author, ISBN, or keyword
- TIP: 13-digit ISBNs are required within Follett Discover. If you only have a 10-digit ISBN, use this Library of Congress tool to generate a 13-digit ISBN
- Contact textbooks.bookstore@miami.edu for assistance adopting non-book materials or to learn more about open education resources (OER)
Avoid printing tip sheets! Bookmark the page instead.

- **TIP**: If the course does not have any required materials, click the **I have no items to adopt for this course** link.

- Once you click **Adopt**, the status of this course’s adoptions shows as **Pending**. Once reviewed by the Campus Store, the status will show as **Adopted**.

### Online Resources

To learn more about your Concierge role in Follett Discover, visit:

- [Campus Store | Course Adoption with Follett Discover](#)
  - **TIP**: Fast-forward the video on this web page to 7:27

- [Frequently Asked Questions](#)